

ILLINOIS  
COMMERCE COMMISSION

# FORMAL COMPLAINT

2008 SEP -2 A 11: 05 <sup>PM</sup>

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

William R. DAVIS JR.

Against (Utility name):

AMEREN CILCO

As to (Reason for complaint)

complaint about Billing & METER  
READING

in EAST PEORIA Illinois.

## TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

120 BROW DR. EAST PEORIA, IL 61611

The service address that I am complaining about is

120 BROW DR. EAST PEORIA, IL 61611

My home telephone is

(309) 643-4113

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(309) 643-4113

My e-mail address is \_\_\_\_\_

I will accept documents by electronic means (e-mail) ☐ Yes ☐ No

(Full name of utility company) AMEREN CILCO

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

~~88 ILL ADMIN SECTION 200-150~~

ILL Admin Code Part 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Ameren Cileco Estimated my gas bill for 7 months straight in a row. Then they sent me a bill with all the back charges they DID NOT contact me saying that they were estimating it. I got the bills every month - paid what it said was due every month.

Please clearly state what you want the Commission to do in this case:

BE FAIR

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8/29/08  
(Month, day, year)

Complainant's Signature: William R Davis Jr

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

#### VERIFICATION

A notary public must witness the completion of this part of the form.

I, William R Davis Jr, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

William R Davis Jr  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 8-29-2008

Michael Couri  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.